

# 2024 GIANTS MEMBERSHIP TERMS AND CONDITIONS

Western Sydney Football Club Pty Ltd (**Club** or **GIANTS**) membership is subject to these terms and conditions which includes the Club's Privacy Policy and Member Code of Conduct. By purchasing a 2024 membership product or renewing an existing membership product you are agreeing to these terms and conditions.

## 1. Purchase of Membership

If you are successful in your membership or renewal application the Club will:

- offer membership benefits which include a Club membership and the benefits which you applied for. There are several classes of memberships and benefits which are listed below;
- issue you electronic payment confirmation within 5 business days, a GIANTS shop voucher or merchandise package (as applicable) within 30 business days of receipt of your membership payment. Members who renew prior to Friday November 15, 2023, will receive their fulfilment pack prior to Christmas. Members who renew after this time are not guaranteed pre-Christmas delivery.

The GIANTS reserves the right not to accept any membership or renewal application in its absolute discretion.

## 2. Term of Membership

**(AFL)** If you are a GIANTS AFL member, your membership will entitle you to the benefits of Club membership from receipt of your first membership payment to September 30, 2024.

**(AFLW)** If you are a GIANTS AFLW member, your membership will entitle you to the benefits of Club membership from receipt of your first membership payment to November 30, 2024.

**(Combined)** If you are both a GIANTS AFL and GIANTS AFLW member, your membership will entitle you to the benefits of Club membership from receipt of your first membership payment to November 30, 2024.

Subject to availability, GIANTS members have the choice of a voucher for the GIANTS shop or a physical fulfilment pack. Once fulfilment stock is exhausted, members will automatically receive a GIANTS Shop voucher.

## 3. Membership Categories & Entitlements

### Reserved Seat Membership Category

### 3.1 Ultimate GIANT (AFL)

- Access to 11 GIANTS AFL home games with an allocated reserved seat for GIANTS home games played at ENGIE Stadium and Manuka Oval.
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority Access to purchase 2024 Toyota AFL Finals Series weeks 1-3 tickets.
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority One (1) access to purchase 2024 Toyota AFL Grand Final Tickets.
- Select between a \$60 GIANTS shop voucher **OR** subject to availability a 2024 GIANTS member merchandise pack including a cap, bumper sticker, pen, keyring and picnic rug.
- 2024 Junior GIANTS member pack (if under 15) including a GIANTS member cap, pencil case, drawstring bag, height chart and boot bag.
- Exclusive invitation to an Ultimate GIANTS event in 2024<sup>^</sup>
- Membership discount at the GIANTS shop\*
- Invitation to quarterly Members Connect calls (with GIANTS players, coaches and executive)
- Exclusive member first emails and insider digital content
- Access to the Member Tenure Rewards program (including increased GIANTS shop discounts and money-can't-buy experiences)
- Game day perks (including member entry line, 10% off in the Members Bar at ENGIE Stadium, member of the match winners + surprise and delight giveaways)
- Exclusive partner offers

\* Member discount is not available in conjunction with any other offer and excludes sale items.

<sup>^</sup> Membership event calendar is subject to change and event details will be shared with members in the lead up to specific events.

### 3.2 Sydney Gold GIANT (AFL)

- A reserved seat to 8 GIANTS AFL home games played at ENGIE Stadium.
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority Access to purchase 2024 Toyota AFL Finals Series Weeks 1-3 Tickets.
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority One (1) access to purchase 2024 Toyota AFL Grand Final Tickets.
- Select between a \$45 GIANTS shop voucher **OR** subject to availability a 2024 GIANTS member merchandise pack including a cap, bumper sticker, pen, keyring and cooler bag.
- 2024 Junior GIANTS member pack (if under 15) including a GIANTS member cap, pencil case, drawstring bag, height chart and lunch cooler.
- Membership discount at the GIANTS Shop\*
- Invitation to quarterly Members Connect calls (with GIANTS players, coaches and executive)
- Exclusive member first emails and insider digital content
- Access to the Member Tenure Rewards program (including increased GIANTS shop discounts and money-can't-buy experiences)
- Game day perks (including member entry line, 10% off in the Members Bar at ENGIE Stadium, member of the match winners + surprise and delight giveaways)
- Exclusive partner offers

\* Member discount is not available in conjunction with any other offer and excludes sale items.

### 3.3 Canberra Platinum (AFL)

- A Platinum Reserved seat to 3 GIANTS AFL games played at Manuka Oval.
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority Access to purchase 2024 Toyota AFL Finals Series Weeks 1-3 Tickets.
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority Two (2) access to purchase 2024 Toyota AFL Grand Final Tickets.
- Select between a \$45 GIANTS Shop voucher **OR** subject to availability a 2024 GIANTS member pack including a cap, bumper sticker, pen, keyring and cooler bag.
- 2024 Junior GIANTS member pack (if under 15) including a GIANTS member cap, pencil case, drawstring bag, height chart and lunch cooler.
- Exclusive membership discount at the GIANTS shop\*
- Invitation to quarterly Members Connect calls (with GIANTS players, coaches and executive)
- Exclusive member first emails and insider digital content
- Access to the Member Tenure Rewards program (including increased GIANTS shop discounts and money-can't-buy experiences)
- Game day perks (including member entry line, member of the match winners + surprise and delight giveaways)
- Exclusive partner offers

\* Member discount is not available in conjunction with any other offer and excludes sale items.

### 3.4 Canberra Gold (AFL)

- A Gold Reserved seat to 3 GIANTS AFL games played at Manuka Oval.
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority Access to purchase 2024 Toyota AFL Finals Series Weeks 1-3 Tickets.
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority Two (2) access to purchase 2024 Toyota AFL Grand Final Tickets.
- Select between a \$45 GIANTS Shop voucher **OR** subject to availability a 2024 GIANTS member pack including a cap, bumper sticker, pen, keyring and cooler bag.
- 2024 Junior GIANTS member pack (if under 15) including a GIANTS member cap, pencil case, drawstring bag, height chart and lunch cooler.
- Exclusive membership discount at the GIANTS shop\*
- Invitation to quarterly Members Connect calls (with GIANTS players, coaches and executive)
- Exclusive member first emails and insider digital content
- Access to the Member Tenure Rewards program (including increased GIANTS shop discounts and money-can't-buy experiences)
- Game day perks (including member entry line, member of the match winners + surprise and delight giveaways)
- Exclusive partner offers

\* Member discount is not available in conjunction with any other offer and excludes sale items.

### 3.5 Canberra Silver (AFL)

- A Silver Reserved seat to 3 GIANTS AFL games played at Manuka Oval.
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority Access to purchase 2024 Toyota AFL Finals Series Weeks 1-3 Tickets.
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority Three (3) access to purchase 2024 Toyota AFL Grand Final Tickets.
- Select between a \$30 GIANTS shop voucher **OR** subject to availability a 2024 GIANTS member pack including a cap, bumper sticker, pen and keyring.
- 2024 Junior GIANTS member pack (if under 15) including a GIANTS member cap, pencil case, drawstring bag and height chart.
- Exclusive membership discount at the GIANTS shop\*
- Invitation to quarterly Members Connect calls (with GIANTS players, coaches and executive)
- Exclusive member first emails and insider digital content
- Access to the Member Tenure Rewards program (including increased GIANTS shop discounts and money-can't-buy experiences)
- Game day perks (including member entry line, member of the match winners + surprise and delight giveaways)
- Exclusive partner offers

\* Member discount is not available in conjunction with any other offer and excludes sale items.

### **General Admission Membership Category**

#### 3.6 11 Game General Admission (AFL)

- General Admission Access to 11 GIANTS home games played at ENGIE Stadium and Manuka Oval  
□.
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority Access to purchase 2024 Toyota AFL Finals Series Weeks 1-3 Tickets.
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority Three (3) access to purchase 2024 Toyota AFL Grand Final Tickets.
- Select between a \$30 GIANTS shop voucher **OR** subject to availability a 2024 GIANTS member pack including a cap, bumper sticker, pen and keyring.
- 2024 Junior GIANTS member pack (if under 15) including a GIANTS member cap, pencil case, drawstring bag and height chart.
- Exclusive membership discount at the GIANTS shop\*
- Invitation to quarterly Members Connect calls (with GIANTS players, coaches and executive)
- Exclusive member first emails and insider digital content
- Access to the Member Tenure Rewards program (including increased GIANTS shop discounts and money-can't-buy experiences)
- Game day perks (including member entry line, member of the match winners + surprise and delight giveaways)
- Exclusive partner offers

□ General Admission access to matches is not guaranteed. Access is subject to capacity and members are encouraged to reserve a seat (upgrade fees may apply) to guarantee entry, particularly in high demand matches. Access will be provided on a first come, first served basis subject to availability.

\* Member discount is not available in conjunction with any other offer and excludes sale items.

### 3.7 Sydney Silver GIANT (AFL)

- General admission Suttor Stand access to 8 GIANTS AFL home games played at ENGIE Stadium
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority Access to purchase 2024 Toyota AFL Finals Series Weeks 1-3 Tickets.
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority Two (2) access to purchase 2024 Toyota AFL Grand Final Tickets.
- Select between a \$30 GIANTS Shop voucher **OR** a 2024 GIANTS member pack including a cap, bumper sticker, pen and keyring.
- 2024 Junior GIANTS member pack (if under 15) including a GIANTS member cap, pencil case, drawstring bag and height chart.
- Exclusive membership discount at the GIANTS shop\*
- Invitation to quarterly Members Connect calls (with GIANTS players, coaches and executive).
- Exclusive member first emails and insider digital content.
- Access to the Member Tenure Rewards program (including increased GIANTS Shop discounts and money-can't-buy experiences).
- Game day perks (including member entry line, member of the match winners + surprise and delight giveaways)
- Exclusive partner offers.

□ General Admission access to matches is not guaranteed. Access is subject to capacity and members are encouraged to reserve a seat (upgrade fees may apply) to guarantee entry, particularly in high demand matches. Access will be provided on a first come, first served basis subject to availability.

\* Member discount is not available in conjunction with any other offer and excludes sale items.

### 3.8 Sydney Silver 4 (AFL)

- General admission Suttor Stand access to 4 GIANTS AFL home games at ENGIE Stadium.
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority Access to purchase 2024 Toyota AFL Finals Series Weeks 1-3 Tickets.
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority Three (3) access to purchase 2024 Toyota AFL Grand Final Tickets.
- Select between a \$30 GIANTS Shop voucher **OR** subject to availability a 2024 GIANTS member pack including a cap, bumper sticker, pen and keyring.
- 2024 Junior GIANTS member pack (if under 15) including a GIANTS member cap, pencil case, drawstring bag and height chart.
- Exclusive membership discount at the GIANTS shop\*
- Invitation to quarterly Members Connect calls (with GIANTS players, coaches and executive).
- Exclusive member first emails and insider digital content.
- Access to the Member Tenure Rewards program (including increased GIANTS shop discounts and money-can't-buy experiences).

- Game day perks (including member entry line, member of the match winners + surprise and delight giveaways).
- Exclusive partner offers.

□ General Admission access to matches is not guaranteed. Access is subject to capacity and members are encouraged to reserve a seat (upgrade fees may apply) to guarantee entry, particularly in high demand matches. Access will be provided on a first come, first served basis subject to availability.

\* Member discount is not available in conjunction with any other offer and excludes sale items.

### 3.9 3 Game Flexi (AFL)

- General admission access to 3 GIANTS AFL home games at ENGIE Stadium or Manuka Oval.
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority Access to purchase 2024 Toyota AFL Finals Series Weeks 1-3 Tickets.
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority Three (3) access to purchase 2024 Toyota AFL Grand Final Tickets.
- Select between a \$30 GIANTS shop voucher **OR** subject to availability a 2024 GIANTS member pack including a cap, bumper sticker, pen and keyring.
- 2024 Junior GIANTS member pack (if under 15) including a GIANTS member cap, pencil case, drawstring bag and height chart.
- Exclusive membership discount at the GIANTS shop\*
- Invitation to quarterly Members Connect calls (with GIANTS players, coaches and executive).
- Exclusive member first emails and insider digital content.
- Access to the Member Tenure Rewards program (including increased GIANTS shop discounts and money-can't-buy experiences).
- Game day perks (including member entry line, member of the match winners + surprise and delight giveaways).
- Exclusive partner offers.

□ General Admission access to matches is not guaranteed. Access is subject to capacity and members are encouraged to reserve a seat (upgrade fees may apply) to guarantee entry, particularly in high demand matches. Access will be provided on a first come, first served basis subject to availability.

\* Member discount is not available in conjunction with any other offer and excludes sale items.

### 3.10 2 Game Flexi (AFL)

- General admission access to 2 GIANTS AFL games played at ENGIE Stadium or Manuka Oval<sup>□</sup>.
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority Access to purchase 2024 Toyota AFL Finals Series Weeks 1-3 Tickets.
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority Three (3) access to purchase 2024 Toyota AFL Grand Final Tickets.
- Select between a \$30 GIANTS shop voucher **OR** subject to availability a 2024 GIANTS member pack including a cap, bumper sticker, pen and keyring.
- 2024 Junior GIANTS member pack (if under 15) including a GIANTS member cap, pencil case, drawstring bag and height chart.
- Exclusive membership discount at the GIANTS shop\*
- Invitation to quarterly Members Connect calls (with GIANTS players, coaches and executive).
- Exclusive member first emails and insider digital content.

- Access to the Member Tenure Rewards program (including increased GIANTS shop discounts and money-can't-buy experiences).
- Game day perks (including member entry line, member of the match winners + surprise and delight giveaways).
- Exclusive partner offers.

□ General Admission access to matches is not guaranteed. Access is subject to capacity and members are encouraged to reserve a seat (upgrade fees may apply) to guarantee entry, particularly in high demand matches. Access will be provided on a first come, first served basis subject to availability.

\* Member discount is not available in conjunction with any other offer and excludes sale items.

### **3.11 GIANTS NETBALL – 3 Game General Admission**

- GIANTS Netball memberships, entitlements, terms and conditions will be confirmed once the 2024 membership program goes on sale.

### **3.12 Cog's Cadets**

- General admission access to 3 GIANTS AFL home games played at ENGIE Stadium or Manuka Oval.
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority Access to purchase 2024 Toyota AFL Finals Series Weeks 1-3 Tickets.
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority Three (3) access to purchase 2024 Toyota AFL Grand Final Tickets.
- A 2024 Cog's Cadets member pack including a Cog's Cadets drawstring bag.
- Exclusive membership discount at the GIANTS shop\*
- Invitation to quarterly Members Connect calls (with GIANTS players, coaches and executive).
- Exclusive member first emails and insider digital content.
- Access to the Member Tenure Rewards program (including increased GIANTS Shop discounts and money-can't-buy experiences).
- Game day perks (including member entry line, member of the match winners + surprise and delight giveaways).
- Exclusive partner offers.
- Regular newsletters from Cogs and the GIANTS.
- Invitations to discounted GIANTS clinics<sup>^</sup>.

□ General Admission access to matches is not guaranteed. Access is subject to capacity and members are encouraged to reserve a seat (upgrade fees may apply) to guarantee entry, particularly in high demand matches. Access will be provided on a first come, first served basis subject to availability.

<sup>^</sup> Dates for clinics to be confirmed in 2024

\* Member discount is not available in conjunction with any other offer and excludes sale items.

### **3.13 GIANTS Recruits**

- General admission access to selected GIANTS AFL home games played at ENGIE Stadium or Manuka Oval<sup>□†</sup>.
- Regular newsletters from G-Man, GiGi and the GIANTS.

- Invitations to GIANTS AFL Clinics<sup>^</sup>.
- Exclusive GIANTS Recruits giveaway items per GIANTS home game attended.

<sup>t</sup> Upon the release of the AFL Home and Away series fixture, GIANTS Recruits Members will be notified of the pre-selected games they are eligible to attend.

□ General Admission access to matches is not guaranteed. Access is subject to capacity and members are encouraged to reserve a seat (upgrade fees may apply) to guarantee entry, particularly in high demand matches. Access will be provided on a first come, first served basis subject to availability.

<sup>^</sup> Dates for clinics to be confirmed in 2024

## **Interstate Membership Category**

### **3.14 Victorian All Rounder (AFL)**

- Access to the AFL Reserve for up to 11 GIANTS games during the 2024 Home and Away Season, across both the MCG and Marvel Stadium<sup>□</sup>.
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority Access to purchase 2024 Toyota AFL Finals Series Weeks 1-3 Tickets.
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority Three (3) access to purchase 2024 Toyota AFL Grand Final Tickets.
- Select between a \$30 GIANTS shop voucher **OR** subject to availability a 2024 GIANTS member pack including a cap, bumper sticker, pen and keyring.
- 2024 Junior GIANTS member pack (if under 15) including a GIANTS member cap, pencil case, drawstring bag and height chart.
- Exclusive membership discount at the GIANTS shop\*
- Invitation to quarterly Members Connect calls (with GIANTS players, coaches and executive).
- Exclusive member first emails and insider digital content.
- Access to the Member Tenure Rewards program (including increased GIANTS shop discounts and money-can't-buy experiences).
- Exclusive partner offers.

□ Access entitlements are made up of GIANTS Away matches played at Marvel Stadium or the MCG, plus the number of additional games to make up the 11 games (e.g., 6 GIANTS Away Games + 5 Additional AFL Games played at Marvel Stadium or the MCG).

<sup>t</sup> General Admission access to matches is not guaranteed. Access is subject to capacity and members are encouraged to reserve a seat (upgrade fees may apply) to guarantee entry, particularly in high demand matches. Access will be provided on a first come, first served basis subject to availability. Access via scanning into General Admission in the AFL Reserve currently not confirmed for 2024.

\* Member discount is not available in conjunction with any other offer and excludes sale items.

### **3.15 Victorian GIANT (AFL)**

- General admission access to GIANTS AFL away games during the 2024 Home and Away Season, across both the MCG and Marvel Stadium<sup>□</sup>.
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority Access to purchase 2024 Toyota AFL Finals Series Weeks 1-3 Tickets.
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority Three (3) access to purchase 2024 Toyota AFL Grand Final Tickets.
- Select between a \$30 GIANTS shop voucher **OR** subject to availability a 2024 GIANTS member pack including a cap, bumper sticker, pen and keyring.
- 2024 Junior GIANTS member pack (if under 15) including a GIANTS member cap, pencil case, drawstring bag and height chart.
- Exclusive membership discount at the GIANTS shop\*
- Invitation to quarterly Members Connect calls (with GIANTS players, coaches and executive).



- Exclusive member first emails and insider digital content.
- Access to the Member Tenure Rewards program (including increased GIANTS Shop discounts and money-can't-buy experiences).
- Exclusive partner offers.

□ General Admission access to matches is not guaranteed. Access is subject to capacity and members are encouraged to reserve a seat (upgrade fees may apply) to guarantee entry, particularly in high demand matches. Access will be provided on a first come, first served basis subject to availability. Access via scanning into General Admission in the AFL Reserve currently not confirmed for 2024.

\* Member discount is not available in conjunction with any other offer and excludes sale items.

### 3.16 Queensland GIANT (AFL)

- Access to 1 reserved seat at 1 GIANTS AFL away game played in Queensland.
- General admission access to 2 GIANTS AFL home games played at ENGIE Stadium or Manuka Oval<sup>□</sup>.
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority Access to purchase 2024 Toyota AFL Finals Series Weeks 1-3 Tickets.
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority Three (3) access to purchase 2024 Toyota AFL Grand Final Tickets.
- Select between a \$30 GIANTS Shop voucher **OR** subject to availability a 2024 GIANTS member pack including a cap, bumper sticker, pen and keyring.
- 2024 Junior GIANTS member pack (if under 15) including a GIANTS member cap, pencil case, drawstring bag and height chart.
- Exclusive membership discount at the GIANTS shop\*
- Invitation to quarterly Members Connect calls (with GIANTS players, coaches and executive).
- Exclusive member first emails and insider digital content.
- Access to the Member Tenure Rewards program (including increased GIANTS Shop discounts and money-can't-buy experiences).
- Exclusive partner offers.

<sup>t</sup> Access to Away ticketing is subject to the fixture and the ticketing arrangements provided by the home club.

□ General Admission access to matches is not guaranteed. Access is subject to capacity and members are encouraged to reserve a seat (upgrade fees may apply) to guarantee entry, particularly in high demand matches. Access will be provided on a first come, first served basis subject to availability.

\* Member discount is not available in conjunction with any other offer and excludes sale items.

### 3.17 South Australian GIANT

- Access to one (1) reserved seat to one (1) GIANTS away game played in South Australia <sup>t</sup>.
- General admission access to two (2) GIANTS home games played at ENGIE Stadium or Manuka Oval<sup>□</sup>.
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority Access to purchase 2024 Toyota AFL Finals Series Weeks 1-3 Tickets.
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority Three (3) access to purchase 2024 Toyota AFL Grand Final Tickets.
- Select between a \$30 GIANTS shop voucher **OR** subject to availability a 2024 GIANTS member pack including a cap, bumper sticker, pen and keyring.

- 2024 Junior GIANTS member pack (if under 15) including a GIANTS member cap, pencil case, drawstring bag and height chart.
- Exclusive membership discount at the GIANTS shop\*
- Invitation to quarterly Members Connect calls (with GIANTS players, coaches and executive).
- Exclusive member first emails and insider digital content.
- Access to the Member Tenure Rewards program (including increased GIANTS Shop discounts and money-can't-buy experiences).
- Exclusive partner offers.
- Additional terms may apply for Gather Round in 2024

<sup>t</sup> Access to Away ticketing is subject to the fixture and the ticketing arrangements provided by the home club.

<sup>□</sup> General Admission access to matches is not guaranteed. Access is subject to capacity and members are encouraged to reserve a seat (upgrade fees may apply) to guarantee entry, particularly in high demand matches. Access will be provided on a first come, first served basis subject to availability.

\* Member discount is not available in conjunction with any other offer and excludes sale items.

### 3.18 Tasmanian GIANT (AFL)

- Access to 1 reserved seat at 1 GIANTS away game played in Tasmania.
- General admission access to 2 GIANTS home games played at ENGIE Stadium or Manuka Oval<sup>□</sup>.
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority Access to purchase 2024 Toyota AFL Finals Series Weeks 1-3 Tickets.
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority Three (3) access to purchase 2024 Toyota AFL Grand Final Tickets.
- Select between a \$30 GIANTS Shop voucher **OR** subject to availability a 2024 GIANTS member pack including a cap, bumper sticker, pen and keyring.
- 2024 Junior GIANTS member pack (if under 15) including a GIANTS member cap, pencil case, drawstring bag and height chart.
- Exclusive membership discount at the GIANTS shop\*
- Invitation to quarterly Members Connect calls (with GIANTS players, coaches and executive).
- Exclusive member first emails and insider digital content.
- Access to the Member Tenure Rewards program (including increased GIANTS Shop discounts and money-can't-buy experiences).
- Exclusive partner offers.

<sup>t</sup> Access to Away ticketing is subject to the fixture and the ticketing arrangements provided by the home club.

<sup>□</sup> General Admission access to matches is not guaranteed. Access is subject to capacity and members are encouraged to reserve a seat (upgrade fees may apply) to guarantee entry, particularly in high demand matches. Access will be provided on a first come, first served basis subject to availability.

\* Member discount is not available in conjunction with any other offer and excludes sale items.

### 3.19 Western Australian GIANT (AFL)

- Access to 1 reserved seat at 1 GIANTS away game played in Western Australia<sup>t</sup>.
- General admission access to 2 GIANTS home games played at ENGIE Stadium or Manuka Oval<sup>□</sup>.
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority Access to purchase 2024 Toyota AFL Finals Series Weeks 1-3 Tickets.
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority Three (3) access to purchase 2024 Toyota AFL Grand Final Tickets.

- Select between a \$30 GIANTS shop voucher **OR** subject to availability a 2024 GIANTS member pack including a cap, bumper sticker, pen and keyring.
- 2024 Junior GIANTS member pack (if under 15) including a GIANTS member cap, pencil case, drawstring bag and height chart.
- Exclusive membership discount at the GIANTS shop\*
- Invitation to quarterly Members Connect calls (with GIANTS players, coaches and executive).
- Exclusive member first emails and insider digital content.
- Access to the Member Tenure Rewards program (including increased GIANTS Shop discounts and money-can't-buy experiences).
- Exclusive partner offers.

<sup>t</sup> Access to Away ticketing is subject to the fixture and the ticketing arrangements provided by the home club. Subject to AFL approval, entry may be subject to additional fees.

<sup>□</sup> General Admission access to matches is not guaranteed. Access is subject to capacity and members are encouraged to reserve a seat (upgrade fees may apply) to guarantee entry, particularly in high demand matches. Access will be provided on a first come, first served basis subject to availability.

\* Member discount is not available in conjunction with any other offer and excludes sale items.

<sup>^</sup> Membership event calendar is subject to change and event details will be shared with members in the lead up to specific events.

## **Non Access Membership Category**

### **3.20 GIANTS Supporter (AFL)**

- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority Access to purchase 2024 Toyota AFL Finals Series Weeks 1-3 Tickets.
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, Priority Three (3) access to purchase 2024 Toyota AFL Grand Final Tickets.
- Select between a \$30 GIANTS shop voucher **OR** subject to availability a 2024 GIANTS member pack including a cap, bumper sticker, pen and keyring.
- 2024 Junior GIANTS member pack (if under 15) including a GIANTS member cap, pencil case, drawstring bag and height chart.
- Exclusive membership discount at the GIANTS shop\*
- Invitation to quarterly Members Connect calls (with GIANTS players, coaches and executive).
- Exclusive member first emails and insider digital content.
- Access to the Member Tenure Rewards program (including increased GIANTS Shop discounts and money-can't-buy experiences).
- Game day perks (including member entry line, member of the match winners + surprise and delight giveaways).
- Exclusive partner offers.

\* Member discount is not available in conjunction with any other offer and excludes sale items.

### **3.21 AFLW Supporter (AFLW)**

- Select between a \$30 GIANTS shop voucher **OR** subject to availability a 2024 AFLW GIANTS member pack.
- Access to all GIANTS AFLW home and away games for 2024.<sup>^</sup>
- 10% off GIANTS merchandise purchased from the GIANTS shop\*.
- Access to the Member Tenure Rewards program (including increased GIANTS Shop discounts and money-can't-buy experiences).

- Regular Members Inner Sanctum content including e-news club updates and GIANTS insider digital content.
- Invitations to GIANTS Members Connect online discussions.

\* Member discount is not available in conjunction with any other offer and excludes sale items.

^ Membership event calendar is subject to change and event details will be shared with members in the lead up to specific events.

### 3.22 Global GIANT

- Experience every GIANT kick, goal or tackle with access to watch every 2024 Toyota AFL Premiership season game streamed live to your tablet, mobile device or PC/MAC\*
- Re-live and replay all of the Big Big Moments with access to on-demand full match replays of all matches from the 2024 Toyota AFL Premiership season
- Access to on-demand full match replays of all matches from the 2024 Toyota AFL Premiership season
- Select between a \$30 GIANTS Shop voucher **OR** a 2024 GIANTS member pack including a cap, bumper sticker, pen and keyring.
- Priority access to purchase finals tickets in weeks 1 to 3\*\* and priority 3 access to purchase Grand Final tickets\*\*
- Exclusive membership discount at the GIANTS Shop
- Invitation to quarterly Members Connect calls (with GIANTS players, coaches and executive)
- Exclusive member first emails and insider digital content
- Access to the Member Tenure Rewards program (including increased GIANTS Shop discounts and money-can't-buy experiences)
- Exclusive partner offers

\* Subject to the GIANTS competing in the Toyota AFL Finals Series. *[ito discuss internet, data, charges etc]*

\*\* Member Discount is not available in conjunction with any other offer and excludes sale items.

### 3.23 Mini GIANT

- Personalised Membership Certificate
- GIANTS grow suit
- Milestone cards

*(Mini GIANTS Recommended for babies 0-2 years old)*

### 3.24 Toddler GIANT

- GIANTS My First Sherrin
- GIANTS Certificate

*(Toddler GIANTS recommended for kids aged 2-4 years old)*

## **Membership Add Ons**

Members are required to hold a game access membership in order to be eligible to purchase the following membership add ons.

### **3.25 GIANTS 200 Club Add On (AFL)**

- Subject to GIANTS competing in the 2024 Toyota AFL finals series, exclusive and guaranteed priority access to purchase tickets to Finals and Grand Final Tickets in the 2024 Toyota AFL Finals Series
- Invitation to an exclusive inner sanctum event with GIANTS coaches leading up to the 2024 Toyota AFL Finals Series
- A bespoke 200 Club picnic rug or \$30 GIANTS shop Voucher
- Exclusive interviews, insight and stories during the Finals Series sent directly to you

### **3.26 GIANTS Cheer Squad Add On (AFL and AFLW)**

- Official Cheer Squad full zip jacket
- Access prime Cheer Squad Bay seating behind the goals for home & away fixtures (via redemption)
- Help create the match day banner and experience the inner sanctum by raising it on field for the team to run through
- Unlock access to member exclusives, inner sanctum experiences and exclusive e-news only for the Cheer Squad
- Subject to GIANTS competing in the 2024 Toyota AFL finals series, receive exclusive access to member pre-sales to purchase tickets to weeks 1-3 in the 2024 Toyota AFL Finals series as well as Priority 3 Access to purchase Grand Final Tickets

### **3.27 Pet GIANT**

- GIANTS Pet lead

## **4 Membership Classifications and Concessions**

### **4.1 Family *[are there specific any entitlements for family memberships?]***

Family memberships are available for two adults and up to 4 juniors (under the age of 15 as of 1 January 2024).

### **4.2 Junior**

To be eligible for a Junior membership, the applicant must be 5 years of age or more and under the age of 15 as of 1 January 2024. Juniors aged under 4 on 1 January 2024 are entitled to attend matches without a Club membership, however they must not occupy a seat.

### **4.3 Student Concession**

Student concession is available to people studying full-time in 2024. Your membership application/renewal form must be accompanied by a copy of your 2024 student card or a photocopy of a stamped, receipted 2024 enrolment form from your education institution.

### **4.4 Pensioner Concession**

Pensioner concession is available to people holding a 2024 pensioner concession card issued by Centrelink, the Department of Health and Community Services, the Department of Community Services, or the Department of Veteran Affairs. A Seniors Card, Health Care or Health Benefit card will not be accepted. A new membership application/renewal form must be accompanied by a photocopy of your pension card. Pension cards must be valid for the duration of the 2024 football season.

#### **4.5 Toyota AFL Finals Series Entitlements**

Each Member's access to the Toyota AFL Finals Series matches will be determined in accordance with their respective membership category and corresponding entitlements. Please refer to the terms of your particular membership for further detail. The Club will communicate information relating to Members' access to Toyota AFL Finals Series matches in the lead up to each match if the Club is participating in the Toyota AFL Finals Series.

#### **4.6 Community Series Access**

Access to GIANTS Community series matches for members is at the discretion of the AFL and may vary from season to season. Members will be advised of access and rights prior to the commencement of the Community Series.

### **5. Transfer of Memberships**

Club Members may transfer their membership (or tickets) to a family member or friend provided that family member or friend is at the equivalent level of entry. For example, Concession and Junior members who transfer their membership card or tickets to an adult will be refused entry and will have their membership confiscated. The membership will not be returned to the member and a replacement fee (to be advised by the Club) will apply for the issue of a new membership.

A Junior membership ticket can be upgraded to an Adult for the cost of \$20 per match. This process can be done at the Members Hub at ENGIE Stadium or the members marquee at Manuka Oval on match day.

### **6.. No On-Selling**

Club Membership cards and Club Reserve tickets must not, without the prior written consent of the Club, be on sold (including via on-line auction sites) or used for advertising, promotion, or other commercial purposes (including competitions and trade promotions) or to enhance the demand for other goods or services, either by the original purchaser or any subsequent bearer. If a ticket is on sold or used in breach of this condition, the ticket may be cancelled without a refund and the bearer of the ticket may be refused admission. Penalties apply (including cancellation of any offending member's Club membership without a refund).

### **7. MCC and AFL Member Upgrades**

**7.1** AFL Members may nominate a club of support and by doing so consent to the AFL providing their personal details to that club, so they may contact you, for example in relation to membership pack

fulfilment and finals access. AFL Members who have nominated a club of support may purchase a club reserved seat membership upgrade.

**7.2** MCC members may purchase a club upgrade via the Club or Melbourne Cricket Club.

## **8. Payment**

Your continued membership is subject to timely payment of your Club membership fee. Payment of your membership fee must be made in one of two ways:

**8.1 Full Payment:** Your full membership fee can be paid upfront via VISA, MasterCard, Cheque, Money Order, Cash or EFTPOS.

**8.2 Monthly Payment Plan:** Your membership fee may be paid via a GIANTS Easy Pay payment plan in 10 equal instalments on the 3rd of each month (or the following business day if the 3rd of the month falls on a weekend or a public holiday), commencing November 2023. By signing with the GIANTS Easy Pay you authorise the Club to arrange a debit of funds from your nominated VISA or MasterCard in amounts and at intervals set out in this clause 7.2. If any payment fails further attempts will be made to attempt to clear the funds transfer.

**8.3** All members on the GIANTS Easy Pay are subject to automatic roll over of their membership each year unless members opt out. Members can only opt out of the GIANTS Easy Pay following payment of their last instalment for the then current year, and before the due date for the first instalment for the subsequent year by notifying the Club either in writing or via email [membership@gwsgiants.com.au](mailto:membership@gwsgiants.com.au). All outstanding payments must be made at the time of opting out.

**8.4** Members will be given at least 30 days' notice via email or letter of changes to the membership fee for the next year and/or changes to the terms of the GIANTS Easy Pay agreement.

**8.5** Members applying for the GIANTS Easy Pay after the first scheduled payment will have the number of required payments deducted to bring them up to date with the schedule and then subsequent payments at each specified date.

**8.6** If your debit is returned or dishonoured by your financial institution, a notification will be sent requesting immediate payment. Any fees levied to you by your financial institution will be payable to you.

**8.7** The Club may suspend or cancel your membership if, on two consecutive occasions, your drawing is dishonoured by your financial institution. We will notify you if we suspend or cancel your GIANTS Easy Pay arrangement.

**8.8** It is your responsibility to ensure that: (a) the account or card details you have provided are correct, including notification should the expiry date change; and (b) you have sufficient clear funds available in the nominated account or card on the scheduled drawing date.

**8.9** If your membership is suspended or cancelled, you will not be able to gain access to any matches.

**8.10** If you believe that a withdrawal has been initiated incorrectly, please contact the Club Membership Support Team on 1300 GIANTS (1300 442 687).

**8.11** All GIANTS memberships and outstanding payments must be up to date by 5pm 31 August 2024 to gain priority access to purchase finals tickets, should the GIANTS be competing.

## **9. GST and Levies**

Except to the extent expressly noted otherwise, all prices are in Australian dollars and include GST and any applicable venue levy.

## **10. Refund Policy**

Subject to the Australian Consumer Law, Club memberships are non-refundable. Requests for refunds must be made in writing and are at the sole discretion of the Club's membership manager.

## **11. Cancellation Policy**

The Club reserves the right to suspend or cancel a member's Club membership without a refund if that member is deemed by the Club to have breached these terms and conditions (including if that member attempts to transfer or sell their Club membership and/or associated benefits, or if that member or their guest(s) breach the Member Code of Conduct).

## **12. Member Code of Conduct**

As a member of the Club, you are bound by the Member Code of Conduct [\[insert hyperlink\]](#) as may be updated from time to time and you undertake that you will comply with the Member Code of Conduct at all times. If you breach the Member Code of Conduct the Club may, at its discretion and without limitation, refuse, suspend or cancel your membership without refund.

## **13. Variation to Terms and Conditions**

Subject to the Australian Consumer Law, the Club may from time to time where reasonably necessary vary these terms and conditions. The Club will communicate any change to its membership terms and conditions via the Club website or email. Except for any rights that members may have under applicable laws, members will have no claim against the Club by reason of any change made to the terms and conditions of Club membership.

## **14. General Venue Rules**

Club members must and must ensure their guests adhere to all rules and restrictions imposed by the venues attended by the Club member, which may include providing their bags for inspection and allowing physical security checks. All venues are smoke-free. Patrons are not permitted to bring alcohol into any venue and must adhere to strict restrictions placed on alcohol consumption in designated areas at all venues. Umbrellas are not permitted to be opened anywhere within viewing areas at any time on match day.



## **14. Health and Safety**

You acknowledge that even with capacity and control measures in place, there remains an unquantifiable risk of injury and / or transmission of viral illness (including Covid-19) at any football game and/or event. By applying for membership, you represent that you have considered that risk and your own personal circumstances, including any health condition or vulnerability that you may have or that of persons whom you will be in close contact with following your attendance at a game and/or event. By attending a game and/or event, you (and any persons who attend with you) acknowledge and accept these risks.

## **15. Lost or Stolen Memberships Cards**

Membership cards remain the property of the Club.

**(Lost Cards)** If your Club membership memento card is lost, please contact the Club's Membership Services Centre on 1300 GIANTS (1300 442 687) and the Club will issue a replacement membership card subject to receipt of the replacement card fee (as advised by the Club from time to time).

**(Stolen Cards)** If your Club membership card is stolen, please contact the Club's Membership Services Centre on 1300 GIANTS (1300 442 687) and the Club will issue a replacement membership card at no cost to you subject to the Club's receipt of a police report or statutory declaration detailing the theft.

## **16. Voting Rights**

The Club is a company limited by guarantee and solely owned by the AFL. The AFL appoints the Club directors and as such there is no AGM held for members at this point in time of the Club's evolution.

## **17. Members' Privacy**

The Club respects your privacy. All personal information we collect about you and individuals whose information you provide to the Club, such as family members, will be used and disclosed by the Club for the purpose of processing member applications and administering Club memberships as well as on behalf of selected third parties in accordance with our Privacy Policy which you agree will apply when you sign up as a Club member.

Our Privacy Policy is available at <https://www.gwsgiants.com.au/privacy-policy>.

The Club may also use personal information we collect from you, for promotional and direct marketing purposes and other uses and disclosures as specified in our Privacy Policy.

You confirm you are authorised to provide the information you give us about others.

Your personal information is kept securely and treated confidentially.

Although you may choose not to provide us with your information or to only provide us with certain information, please be aware that this choice will affect the type and quality of service we provide to you, the processing of your membership and it may also result in delays.

Our Privacy Policy explains how to request access to or correction of the personal information the Club holds about you, how to opt out of receiving direct marketing, how to make a privacy complaint and how the Club handles complaints.

## **18. Telephone and Internet Renewals**

Members may renew their Club membership over the telephone or online. By renewing over the telephone or online, you accept these terms and conditions (as amended from time to time by the Club).

## **19. Further Information**

If you require further information in relation to these terms and conditions, please visit <http://membership.gwsgiants.com.au/> or call the Club's Membership Services Centre on 1300 GIANTS (1300 442 687).

## **20. GIANT Perks**

**20.1** GIANT Perks is a benefits and tenure rewards program for GIANTS members. A suite of member benefits is accessible to all GIANTS members and will be updated on the [Membership Website](#).

**20.2** The Tenure Rewards program recognises members based off their tenure status. Members who maintain their membership for two, five, 10 or 20 consecutive years will unlock extra inclusions and priority access.

**20.3** Members will receive a discount off merchandise based on their tenure status. Within 48 hours of renewing your membership, this discount will be granted when logging on to the GIANTS online shop. If this member discount is not showing once members have logged in, please email [membership@gwsgiants.com.au](mailto:membership@gwsgiants.com.au).

**20.4** Member tenure is based off consecutive years of holding a GIANTS membership. If you believe your membership years are incorrect, please email [membership@gwsgiants.com.au](mailto:membership@gwsgiants.com.au).

**20.5** Foundation and 20+ years will be given the opportunity to join selected match day/behind the scenes activities. These are strictly limited each game.

**20.6** A GIANTS Foundation member is someone who became a GIANTS member in 2011 and has held a membership consecutively since then.

## **21. General**

These terms and conditions are governed by the laws of New South Wales and you unconditionally submit to the non-exclusive jurisdiction of the Courts having jurisdiction there.

To the fullest extent permitted by law (including without limitation the Australian Consumer Law) the Club shall in no circumstance be liable to you for any direct or consequential losses or any loss (whether direct or indirect) arising out of your purchase of or participation in Club membership, including without limitation from the loss or suspension of your membership card or your ability to attend all or any games or enter a venue where a game is occurring, except to the extent the loss is caused by the Club's breach of these terms and conditions, its negligence or wilful default.

*Last Updated: [Friday October 13, 2024]*